



Rep. Mary E. Flowers

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09800HB0011ham005

LRB098 00182 CEL 44730 a

1 AMENDMENT TO HOUSE BILL 11

2 AMENDMENT NO. _____. Amend House Bill 11, AS AMENDED, with
3 reference to page and line numbers of House Amendment No. 2, as
4 follows:

5 by replacing line 8 on page 1 through line 6 on page 2 with the
6 following:

7 "utilities shall give notice and shall supply information
8 accessible by the internet about any program a public utility
9 is currently offering to residential customers experiencing
10 difficulty in paying utility bills due to financial hardship.
11 If a residential customer contacts a public utility concerning
12 the customer's financial hardship and inability to pay utility
13 bills for winter energy services, then the public utility shall
14 refer the customer to the Low Income Home Energy Assistance
15 Program managed by the Department of Commerce and Economic
16 Opportunity. When making a referral, the public utility shall
17 inform the customer that the Low Income Home Energy Assistance

1 Program is designed to assist income-eligible households with
2 winter energy services through payment in the form of a grant
3 for assistance made on behalf of the customer to the utilities.
4 Each public utility shall post information concerning the Low
5 Income Home Energy Assistance Program on its website and the
6 information shall also be made available upon a customer's
7 request."